



QUALITY POLICY

The main concern and general objective of our Policy is the continuous improvement, taking into account the current regulations, the rapid technological developments and the health and safety requirements.

In particular, the individual quality objectives of our company are:

- The continuous development and improvement of our business performance, with the peak being the continuous increase of export activity in the technologically advanced countries of the European Union.
- The sale - along with the components - of ready-made assembled subsystems that will be led directly to the production line.
- To maximize the satisfaction of our customers.
- The continuous improvement of the company's image and its promotion to the general public.
- The maximization of the work satisfaction of its human resources.
- The continuous development and training of executives with emphasis on issues of modern technology and information technology.

In order to achieve all the above, the company Dasyc S.A. has installed, applies and is constantly improving a Management System, which complies with the International Standard ISO 9001:2015.

The Company's Management believes that the Management System is an essential means of strengthening its business position due to:

- The continuous improvement of the Quality of its products
- Cost reduction
- The most efficient organization
- The Best atmosphere in the Company

The essence of our Quality Management System is the realization by all employees that the Quality of our products is the result of a series of processes that we follow consciously or unconsciously. The continuous improvement of quality performance and the prevention of problems-non-conformities, presuppose awareness and systematic control in each individual process and as a whole.

The way we use to control processes requires:

- Clear definition of responsibilities and responsibilities for each process and for each job.
- Written documentation of the way the work is carried out (Procedures, Work Instructions, Control Plans, etc.), where necessary.
- Continuous control of recognized processes.
- Keeping of written data proving the quality of the products produced.
- Mechanisms for the definition, review, revision of objectives and objectives, as well as the preparation of programs for their achievement, aiming on the one hand at satisfying the company's performance and on the other hand at customer satisfaction.
- A process so that the company learns from its mistakes, to systematically take care not to be repeated (Corrective Actions) and to constantly improve its operations, as well as to create a framework for the prevention of mistakes.
- Continuous monitoring and compliance with safety & hygiene regulations.

The Company's Management is committed to the strict compliance with this Policy and to the communication of the objectives and targets to all employees and to the continuous communication with its customers, so that their requirements are taken into account and evaluated, so that they are an integral part of the scope of the QMS.

On behalf of the company

Stefanos Vezyrakis